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UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA

FREEDOM FOR IMMIGRANTS,  
  
Plaintiff,

Case No. 2:19-cv-10424-AB (GJSx)

**ORDER GRANTING MOTION FOR  
PRELIMINARY INJUNCTION**

v.

U.S. DEPARTMENT OF  
HOMELAND SECURITY, et al.,  
  
Defendants.

**I. INTRODUCTION**

Before the Court is Plaintiff Freedom for Immigrants’ (“FFI”) motion for a preliminary injunction. (Dkt. No. 4.) Defendants U.S. Department of Homeland Security, U.S. Immigration & Customs Enforcement, Chad F. Wolf, Matthew T. Albence, and Derek N. Benner (collectively “DHS”) oppose FFI’s motion. (Dkt. No. 22.) The Court heard oral argument regarding FFI’s motion on January 31, 2020. For the reasons stated below, the Court **GRANTS** FFI’s motion for preliminary injunctive relief. The Court also **GRANTS** DHS’s ex parte application for leave to file a sur-reply, and considers the additional evidence submitted both by DHS and FFI in relation to this application. (Dkt. Nos. 24, 25.)

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## II. BACKGROUND

This case concerns the shutdown of FFI's free and confidential National Immigration Detention Hotline (the "Hotline") by DHS, allegedly in retaliation for FFI's advocacy on behalf of detained immigrants who report abuse by DHS officials.

In 2013, FFI and Friends of Miami Dade Detainees ("FOMDD") requested and received a telephone extension number (\*9233#) that operated on U.S. Immigration and Customs Enforcement's ("ICE") free and confidential national telephone program. (Dkt. No. 4-8 at ¶ 6.) DHS contests that FFI ever requested or received this telephone extension, stating by declaration that "[w]hen ICE initially issued extension 9233 [in November 2013], Freedom for Immigrants was not mentioned." (Dkt. No. 22-1 at ¶ 13). However, FFI presents evidence that around October 2013, when FFI and FOMDD allegedly sought approval of the Hotline, FFI was known as Community Initiatives for Visiting Immigrants in Confinement ("CIVIC"). (See Dkt. No. 4-2 at pp. 4–6). FFI also presents evidence that FFI and FOMDD jointly sought approval of the Hotline, and that FOMDD is and was an affiliate organization of FFI. (Dkt. No. 4-8 at ¶ 6; Dkt. No. 23-1 at ¶¶ 5–7); (see also Dkt. No. 25-2 at 2) FFI further shows that the Hotline, since its inception, has been operated and supervised by FFI and staffed by FFI volunteers. (Dkt. No. 23-1 at ¶ 7.)

Through use of the Hotline, immigrants in any ICE detention center could call FFI at no charge. (Dkt. No. 4-8 at ¶ 7.) The Hotline, as a part of ICE's free and confidential national telephone program, was not monitored by government officials. *Id.* Through the Hotline, detained immigrants reported abuse and mistreatment by DHS officials to FFI, and FFI helped immigrants file complaints with DHS's Office of Civil Rights and Civil Liberties. *Id.* ¶ 9. FFI also helped detained immigrants obtain other services, including the ability to locate separated family members. *Id.* ¶ 10. In January and February 2017, the Hotline received over 11,000 calls and 10,000 calls, respectively. *Id.* ¶ 8.

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1 From 2013 to 2019, FFI publicly criticized ICE's treatment of detained  
2 immigrants, and allegedly suffered various forms of retaliation. For example, in July  
3 2013, FFI's Co-Founder and Co-Executive Director published an article in *The*  
4 *Huffington Post* criticizing the treatment of gay and transgender detained immigrants  
5 in the Santa Ana City Jail. *Id.* ¶ 13; *see also* Dkt. No. 4-2. Within 48 hours, ICE had  
6 temporarily shut down FFI's visitation program at the Santa Ana City Jail, and had  
7 temporarily blacklisted certain FFI members from visiting detainees at the Adelanto  
8 Detention Facility. (Dkt. No. 4-8 at ¶ 13.) Similarly, in summer 2013, an FFI network  
9 member told ICE about alleged sexual assault, harassment, and neglect of detainees at  
10 Otay Detention Center in San Diego. *Id.* ¶ 14. ICE temporarily shut down the FFI  
11 network member's visitation program in August of that year. *Id.* In August 2014, the  
12 visitation program coordinator for an FFI network member testified at a Florida state  
13 congressional hearing, criticizing ICE's treatment of detainees at the Broward  
14 Transitional Center and Krome Service Processing Center. *Id.* ¶ 15. A few days after  
15 this testimony, ICE temporarily shut down the visitation program at Broward. *Id.*  
16 Later, in summer 2018, ICE shut down an FFI affiliate's visitation program at the  
17 Otay Detention Center in San Diego, following FFI's work to help reunite separated  
18 immigrant families. *Id.* ¶ 19. On November 3, 2019, members of FFI and its affiliates  
19 participated in a protest outside of the Etowah County Detention Center in Alabama.  
20 *Id.* ¶ 21. Less than 48 hours later, ICE indefinitely suspended an FFI affiliate's  
21 visitation program. *Id.*

22 This retaliation campaign by DHS allegedly extended to the Hotline. In  
23 particular, ICE restricted the Hotline from its nationwide reach to eight detention  
24 facilities in Florida, one month after FFI sent ICE and DHS's Office of Civil Rights  
25 and Civil Liberties a letter regarding the termination of its visitation program at the  
26 Otay Detention Center. *Id.* ¶¶ 22–23. DHS contends that this geographical restriction  
27 came as the result of a system-wide update to limit pro bono hotlines to only those  
28 areas where particular organizations were located. (Dkt. No. 22-1 at ¶ 17.) However,

1 DHS does not provide any explanation for why this geographic limitation was  
2 imposed.<sup>1</sup> *Id.*

3 After DHS imposed this geographic restriction on the Hotline, FFI members  
4 became involved with the writers and producers of Season 7 of *Orange is the New*  
5 *Black* (“*OITNB*”). (Dkt. No. 4-8 at ¶ 25.) Season 7 of the show prominently features  
6 FFI as a hotline for detained immigrants, and portrays detainees passing around FFI’s  
7 hotline in secret to avoid detection by ICE. (Dkt. No. 4 at 17). The season, including  
8 FFI’s involvement, received extensive media coverage. (Dkt. No. 4-8 at ¶ 25).

9 Within two weeks of the season premiere, on August 7, 2019, FFI stopped  
10 receiving calls on the Hotline. *Id.* ¶ 26. When FFI and FOMDD contacted ICE to see  
11 why the Hotline had been shut down, they were informed that the Hotline had been  
12 removed as part of a standardization process. *Id.* DHS states that in summer 2019, it  
13 decided to allow Hotlines only for those organizations identified on the Executive  
14 Office for Immigration Review (“EOIR”) List of Pro Bono Legal Service Providers.  
15 (Dkt. No. 22-1 at ¶ 18.) DHS states that because FOMDD was not on the EOIR list, its  
16 Hotline was shut down. *Id.* ¶ 19. Moreover, DHS states that “Talton Communications  
17 provided information that the extension 9233 was engaged in call forwarding and/or  
18 three-way calling,” which posed a security risk. *Id.* However, DHS does not provide  
19 any information in this declaration as to when this information as to call forwarding or  
20 three-way calling was provided to DHS, or as to why it decided to allow Hotlines only  
21 for those on EOIR’s list. In fact, evidence produced by DHS suggests that DHS was  
22 aware of call forwarding by the Hotline as early as December 2013, years before DHS  
23 decided to shutdown the Hotline. (Dkt. No. 24-3.)

24 //

25 \_\_\_\_\_  
26 <sup>1</sup> At the January 31, 2020 hearing on this motion, DHS contended for the first time  
27 that the Hotline was restricted from its nationwide outreach to Florida after DHS  
28 discovered a technical glitch. However, DHS has provided no evidence, whether in  
the form of a declaration or otherwise, in support of this assertion.

1           Because its Hotline has been shut down, FFI has been forced to incur numerous  
2 additional expenses to continue its mission. In particular, FFI created phone accounts  
3 at detention facilities and deposited money into those accounts to allow detained  
4 immigrants to contact FFI at no cost. *Id.* ¶ 29. FFI notes that these calls can cost over  
5 \$1 per minute, rather than the free Hotline it had previously maintained. *Id.* In  
6 addition to requiring payment, FFI’s new phone accounts are no longer confidential.  
7 *Id.* ¶ 30. FFI contends that this discourages detainees from reporting abuse and  
8 mistreatment. *Id.*

9           Based on the above, FFI brings the present preliminary injunction motion to  
10 compel DHS to restore FFI’s hotline in all ICE detention facilities.

### 11           **III. LEGAL STANDARD**

12           “A plaintiff seeking a preliminary injunction must establish [1] that he is likely  
13 to succeed on the merits, [2] that he is likely to suffer irreparable harm in the absence  
14 of preliminary relief, [3] that the balance of equities tips in his favor, and [4] that an  
15 injunction is in the public interest.” *Winter v. Nat. Res. Def. Council, Inc.*, 555 U.S. 7,  
16 20 (2008) (alterations added). The first factor, likelihood of success on the merits, is a  
17 threshold inquiry. *See Garcia v. Google, Inc.*, 786 F.3d 733, 740 (9th Cir. 2015) (en  
18 banc) (“[W]hen a plaintiff has failed to show the likelihood of success on the merits,  
19 we need not consider the remaining three [factors]”) (internal quotation marks  
20 omitted) (alterations added).

### 21           **IV. DISCUSSION**

#### 22           **1. FFI has established a likelihood of success on the merits**

23           First, FFI has established a likelihood of success on the merits of its First  
24 Amendment retaliation claim.

25           A First Amendment retaliation claim requires that the plaintiff show “that (1) it  
26 engaged in constitutionally protected activity; (2) the defendant’s actions would chill a  
27 person of ordinary firmness from continuing to engage in the protected activity; and  
28 (3) the protected activity was a substantial motivating factor in the defendant’s

1 conduct—i.e., that there was a nexus between the defendant’s actions and an intent to  
2 chill speech.”<sup>2</sup> *Ariz. Students’ Assoc. v. Ariz. Bd. of Regents*, 824 F.3d 858, 867 (9th  
3 Cir. 2016).

4 DHS first contends that FFI lacks standing to bring its First Amendment  
5 retaliation claim. Here, because FFI brings suit on its own behalf as an organization, it  
6 must demonstrate (1) injury in fact (i.e. a concrete and particularized invasion of a  
7 legally protected interest), (2) causation (i.e. a fairly traceable connection between the  
8 alleged injury and the alleged conduct of defendant), and (3) redressability (i.e. a  
9 likelihood that the plaintiff’s injury will be remedied by the relief plaintiff seeks). *See*  
10 *La Asociacion de Trabajadores de Lake Forest v. City of Lake Forest*, 624 F.3d 1083,  
11 1088 (9th Cir. 2010) (holding that the same analysis is used to determine whether an  
12 organizational plaintiff has standing in a particular case as is used for individual  
13 plaintiffs) “An organization suing on its own behalf can establish injury when it  
14 suffered ‘both a diversion of resources and a frustration of its mission.’” *Id.* (quoting  
15 *Fair Housing of Marin v. Combs*, 285 F.3d 899, 905 (9th Cir. 2002).

16 Here, FFI demonstrates injury, as it shows that shutting down its Hotline  
17 frustrated its mission of reporting on conditions of confinement in ICE detention  
18 facilities, and forced FFI to divert financial resources to pay \$1 per minute for  
19 telephone calls with immigrant detainees. *See supra*. DHS contends that FFI cannot  
20 show injury in fact, because FFI was not the organization actually assigned the

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21  
22 <sup>2</sup> As an initial matter, the Court rejects DHS’s argument that the standard for First  
23 Amendment retaliation claims within the prison context applies here. *See* Dkt. No. 22  
24 at 14. DHS provides no authority extending this heightened standard to civil  
25 immigration detention. *Id.* at 14–18. Moreover, because detention of immigrants by  
26 DHS is civil confinement, not criminal confinement, “we assume that [it] [is]  
27 nonpunitive in purpose and effect.” *See Zadvydas v. Davis*, 533 U.S. 678, 690 (2001).  
28 Finally, in this case, FFI does not bring a First Amendment retaliation claim as a  
prisoner, but rather as a non-profit organization seeking to maintain its ability to  
communicate freely and confidentially with detained immigrants. Accordingly, the  
Court concludes that the heightened standard for First Amendment retaliation claims  
in the prison context does not apply.

1 Hotline number. However, as the Court noted above, DHS has not shown that CIVIC,  
2 FFI's name at the time of its application, did not have access to the Hotline. Further,  
3 DHS has failed to rebut FFI's evidence that it was an affiliate organization of  
4 FOMDD, which indisputably had access to the Hotline. *See supra*. Because FFI  
5 demonstrates that shutting down the Hotline caused it to divert financial resources and  
6 frustrated FFI's mission, FFI shows injury in fact.

7 Second, FFI has demonstrated both causation and redressability. As to  
8 causation, FFI has shown that its injury is fairly traceable to DHS's conduct in  
9 shutting down the Hotline. As to redressability, FFI has shown that its injury will  
10 likely be remedied by an injunction reinstating the Hotline. Because FFI has  
11 demonstrated (1) injury in fact, (2) causation, and (3) redressability, it has standing to  
12 pursue its First Amendment retaliation claim.

13 As to the merits of FFI's retaliation claim, DHS concedes, as it must, that FFI  
14 has engaged in conduct protected under the First Amendment. (Dkt. No. 22 at 15); *see*  
15 *also Snyder v. Phelps*, 562 U.S. 443, 451–52 (2011) (“[S]peech on matter of public  
16 concern . . . is at the heart of First Amendment protection.”) (internal quotation marks  
17 omitted) (alterations in original). As to the second element for First Amendment  
18 retaliation, FFI has shown that DHS's conduct would chill a person of ordinary  
19 firmness from continuing to engage in protected activity. In particular, FFI has shown  
20 that detained immigrants seeking to call FFI from ICE detention facilities now incur a  
21 \$1 per minute charge that was not imposed with the Hotline. Moreover, FFI has  
22 shown that detained immigrants must now call FFI on monitored communications  
23 lines, rather than on the Hotline's confidential line. *See supra*. This evidence is  
24 sufficient to show that DHS's conduct in shutting down the Hotline would chill a  
25 person of ordinary firmness from continuing to engage in protected activity. *See Ariz.*  
26 *Students Assoc.*, 824 F.3d at 868 (“Both the Supreme Court and we have recognized .  
27 . . . [that] the government may chill speech by threatening or causing pecuniary  
28 harm.”).

1 With respect to the third element for First Amendment retaliation, FFI has  
2 shown that its speech was a substantial and motivating factor behind DHS’s shutdown  
3 of the Hotline. A plaintiff can demonstrate that its speech was a substantial and  
4 motivating factor behind the government’s retaliation by demonstrating, among other  
5 things, (1) a close proximity in time between the speech and the retaliatory conduct,  
6 and (2) that the government’s proffered reasons are pretextual. *See Anthoine v. N.*  
7 *Cent. Ctys Consortium*, 605 F.3d 740, 750–51 (9th Cir. 2010). Here, FFI provides  
8 evidence that DHS restricted the Hotline to Florida approximately one month after FFI  
9 petitioned ICE and DHS’s Office of Civil Rights and Civil Liberties to reopen its  
10 visitation program in Otago. *See Supra*. FFI also provides evidence that its Hotline was  
11 shut down within two weeks of the season premiere of *OITNB* featuring FFI’s Hotline  
12 in immigration detention centers. *Id.* In addition to this evidence, FFI shows a litany  
13 of retaliatory acts by DHS in response to FFI’s public advocacy from 2013 to 2019.  
14 (*See generally*, Dkt. No. 4-8). This history of retaliatory conduct by DHS, in addition  
15 to DHS’s failure to explain *why* it undertook the actions that had the effect of limiting  
16 and ultimately shutting down FFI’s Hotline, suggests that DHS’s proffered  
17 explanations are pretextual. This close proximity in time and evidence showing  
18 pretext firmly support the conclusion that FFI has made a prima facie showing of  
19 retaliatory intent, and that DHS has failed to rebut that presumption. *Cf. Hartman v.*  
20 *Moore*, 547 U.S. 250, 260 (2006). FFI has accordingly shown that it is likely to  
21 prevail on the third element of its First Amendment retaliation claim.

22 Because FFI has demonstrated that it has organizational standing, and because  
23 its evidence shows the DHS has likely retaliated against FFI for its exercise of First  
24 Amendment rights, FFI has demonstrated a likelihood of success on the merits.

## 25 **2. FFI has shown irreparable harm in the absence of preliminary relief**

26 As FFI correctly argues, both the Supreme Court and the Ninth Circuit “have  
27 repeatedly held that ‘[t]he loss of First Amendment freedoms, for even minimal  
28 periods of time, unquestionably constitutes irreparable injury.’” *Klein v. City of San*



1 *Clemente*, 584 F.3d 1196, 1207–08 (9th Cir. 2009) (citing *Elrod v. Burns*, 427 U.S.  
2 347, 373 (1976)). That there exists an approximately four-month period between  
3 DHS’s shutdown of the Hotline and FFI’s filing suit does not change this irreparable  
4 harm analysis, as any continued deprivation of First Amendment harm remains  
5 irreparable. *Cf. Id.* (holding that where a plaintiff seeks to engage in political speech,  
6 “[a] delay of even a day or two may be intolerable[.]”) (second alteration added).

7 Because FFI has demonstrated that DHS’s conduct likely contravenes its First  
8 Amendment rights, FFI satisfies the irreparable harm requirement for preliminary  
9 injunctive relief.

10 **3. The balance of equities and public interest favor issuance of a preliminary  
11 injunction**

12 Where, as here, the government is a party to a preliminary injunction motion,  
13 the last two factors—the balance of equities and whether an injunction is in the public  
14 interest—merge. *See Drakes Bay Oyster Co. v. Jewell*, 747 F.3d 1073, 1092 (9th Cir.  
15 2014). FFI argues that the balance of equities and public interest tip in its favor  
16 because shutting down the Hotline makes it harder for detained immigrants to report  
17 abuse by DHS officials, and that DHS would suffer no hardship because it previously  
18 allowed the Hotline since 2013. (Dkt. No. 4 at 32.) In turn, DHS argues that the  
19 equities and public interest weigh in its favor because it shut down the Hotline to  
20 ensure the safety of detainees and maintain order. (Dkt. No. 22 at 20.)

21 The evidence provided to the Court shows that the balance of equities and  
22 public interest are in FFI’s favor. In particular, FFI’s evidence shows that shutting  
23 down the Hotline has resulted in marked hurdles for those seeking to confidentially  
24 report abuse by DHS officials to FFI. *See generally*, Dkt. No. 4-8. By contrast, the  
25 evidence provided by DHS is insufficient to show that the Hotline posed a security  
26 risk outweighing the interest of detainees to report abuse, as there is no indication as  
27 to when or how frequently the extension engaged in call forwarding or three-way  
28 calling. (*See* Dkt. No. 22-1 at ¶ 19).

1           Because the balance of the equities and public interest weigh in FFI’s favor, FFI  
2 satisfies the final elements for preliminary injunctive relief.

3           **4. FFI’s requested scope of preliminary injunctive relief is proper**

4           DHS contends that even if FFI is entitled to preliminary injunctive relief, the  
5 scope of any such injunction should be limited to ICE detention facilities in Florida, as  
6 nationwide preliminary injunctions are disfavored. (Dkt. No. 22 at 20–21.)

7           As a general matter, a preliminary injunction “must be narrowly tailored to  
8 remedy the specific harm shown.” *City and Cty of San Fran. v. Trump*, 897 F.3d 1225,  
9 1244 (9th Cir. 2018). Here, FFI requests injunctive relief restoring the Hotline  
10 throughout all ICE detention centers in the United States, based on it showing that the  
11 harm it suffered comprises both (1) retaliation by DHS in restricting the geographic  
12 reach of the Hotline to ICE detention facilities in Florida, and (2) retaliation by DHS  
13 in shutting down the Hotline entirely. FFI provides evidence that prior to these alleged  
14 retaliatory acts, the Hotline was available to all immigrant detainees in all ICE  
15 detention centers in the United States. (*See* Dkt. No. 4-8 at ¶ 7). Because FFI’s alleged  
16 harm occurred in all ICE detention centers throughout the United States, an injunction  
17 applying to all ICE detention centers is necessary to remedy FFI’s injury. Moreover,  
18 DHS’s argument that this is necessarily a disfavored nationwide injunction that  
19 applies to non-parties is unavailing. Here, FFI does not seek to “order[] the  
20 government to take . . . some action with respect to those who are strangers to the  
21 suit.” *See DHS v. New York*, 589 U.S. \_\_\_\_ (2020) (Gorsuch, J., concurring). Rather,  
22 FFI seeks a preliminary injunction “no broader and no narrower than necessary to  
23 redress the injury shown by [FFI].” *California v. Azar*, 911 F.3d 558, 584 (9th Cir.  
24 2018).

25           Because FFI’s requested preliminary injunctive relief is no broader and no  
26 narrower than necessary to redress FFI’s alleged injury from DHS’s retaliatory acts,  
27 the Court finds the scope of requested relief appropriate.  
28

1           **V. CONCLUSION**

2           For the reasons stated above, the Court **GRANTS** FFI's motion for a  
3 preliminary injunction. The Court also **GRANTS** DHS's ex parte application for  
4 leave to file a sur-reply. The Court accordingly **ORDERS** that Defendants U.S.  
5 Department of Homeland Security, Chad F. Wolf, U.S. Immigration & Customs  
6 Enforcement, Matthew T. Albence, and Derek N. Benner are

- 7           1. **ENJOINED AND RESTRAINED** from further interference with the  
8 operation of the free and confidential extension used by Freedom for  
9 Immigrants and Friends of Miami Dade Detainees as a hotline for  
10 communicating with immigrants in detention; and  
11           2. **ORDERED** to restore Freedom for Immigrants and Friends of Miami Dade  
12 Detainees' free and confidential extension at all detention facilities operated,  
13 controlled, and/or overseen by U.S. Immigration & Customs Enforcement,  
14 until such time as the Court renders a final judgment on the merits of this  
15 action.

16 **IT IS SO ORDERED.**

17  
18 Dated: February 11, 2020



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HONORABLE ANDRÉ BIROTTE JR.  
UNITED STATES DISTRICT COURT JUDGE